



QUALITY POLICY

The higher education institution International Burch University is devoted to assurance and constant improving quality of all activities in accordance with all professional and other requirements of its internal and external stakeholders following the latest international standards and experiences. Quality assurance ensures competitiveness at the national, European and global markets, in accordance with Bologna process requirements and the criteria of excellence of the European Higher Education Area.

The Quality Policy is based on the following principles:

1. Quality assurance at International Burch University is based on improving the student experience and upholding academic standards,
2. The University is aware that basic indicators of quality assurance are based on compliance with students' needs, requirements and increasing satisfaction level of all interested parties,
3. Constant updating of educational programs in accordance with the needs of the economy. Accordingly, focus on development of entrepreneurship is adequate University's response to this need of Bosnian economy,
4. It is responsibility of all employees at International Burch University to constantly improve quality in all segments and phases of all academic and administrative processes in order to fulfill standards of teaching, learning and research,
5. The entire teaching and non-teaching staff is expected to take personal responsibility for the quality of studying, teaching, advisorship and other kinds of support for students. Students are expected to share responsibility for the effectiveness of learning through partnership and involvement in all aspects of the University,
6. The University recognizes that continuing education and training of employees is an essential factor to achieve the satisfaction of stakeholders,
7. The constant improvement of internal and external communications, which contributes to creating the image of market-oriented organization,
8. Assurance of transparency, ethics, independence and impartiality in working by adopting and implementing normative acts and quality management system documents,
9. The University will continuously monitor the effectiveness of its quality assurance processes to ensure that the University itself and others act in accordance with good practice, in the best interest of students and maintaining academic standards

POLITIKA KVALITETE

Visokoškolska ustanova Internacionalni Burč univerzitet je predan osiguranju i konstantnom poboljšanju kvaliteta svih svojih aktivnosti u skladu sa svim profesionalnim i ostalim zahtjevima internih i vanjskih zainteresiranih strana prateći najnovije svjetske norme i iskustva. Osiguranje kvalitete garantira konkurentnost na državnom, evropskom i globalnom tržištu, u skladu sa zahtjevima Bolonjskog procesa te kriterijima izvrsnosti evropskog prostora obrazovanja.

Politika kvalitete se zasniva na sljedećim načelima:

1. Osiguravanje kvaliteta na Internacionalnom Burč univerzitetu, zasnovano je na poboljšanju studentskog iskustva i održavanja akademskih standarda,
2. Univerzitet je svjestan da su osnovni parametri osiguranja kvaliteta usklađenost s potrebama i zahtjevima studenata te postizanje i povećanje zadovoljstva svih zainteresiranih strana,
3. Stalno ažuriranje obrazovnih programa u skladu sa potrebama privrede. Prema tome, fokus na razvoj poduzetništva je adekvatan odgovor Univerziteta na ovu potrebu Bosanske ekonomije,
4. Odgovornost je svih zaposlenika Internacionalnog Burč univerziteta da konstantno rade na poboljšanju kvaliteta u svim segmentima i fazama, kako akademskih tako i administrativnih procesa kako bi se zadovoljili standardi efikasnosti učenja i poučavanja,
5. Od nastavnog i nenastavnog osoblja se očekuje preuzimanje lične odgovornosti za kvalitetu studiranja te poučavanja, savjetovanja i potpore studentima. Od studenata se očekuje odgovornost za efikasnost vlastitog učenja kroz partnerstvo i angažman u svim segmentima djelovanja Univerziteta,
6. Univerzitet prepoznaje da je trajno obrazovanje i usavršavanje zaposlenih neophodan faktor za postizanje zadovoljstva svih korisnika usluga,
7. Konstanto poboljšanje interne i eksterne komunikacije, što doprinosi kreiranju imidža tržišno orijentirane organizacije,
8. Osiguravanje transparentnosti, etičnosti, nezavisnosti nepristrasnosti rada kroz primjenu normativnih akata i dokumenata sistema upravljanja kvalitetom,
9. Univerzitet će trajno pratiti efikasnost svojih postupaka pri osiguranju kvaliteta kako bi sebi i drugima omogućio da djeluju u skladu s dobrom praksom, u najboljem interesu studenata i održavanja akademskih standarda.

Rektor

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